

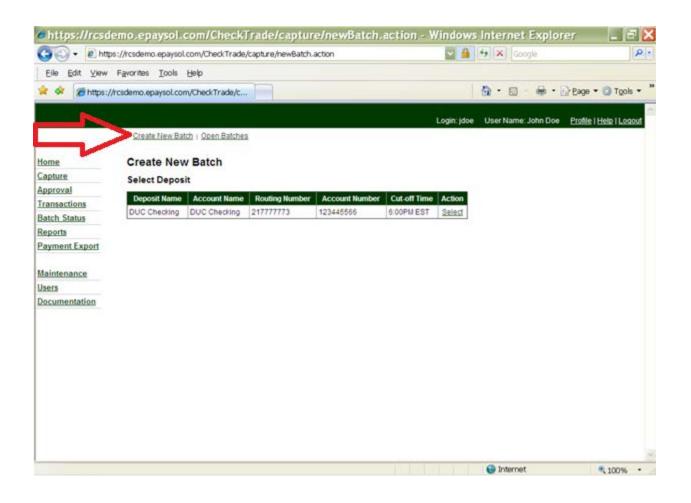
Remote Deposit End User Guide

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Capturing Deposits

To make deposits, the user will select the Capture tab on the left side of the screen. This will produce the following screen.



The user may then click the **Create New Batch** tab along the top of the screen or choose Select next to the account to which they are depositing funds.

The Create New Batch page will be displayed as shown below.

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Payment Export Account Number				
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Users Batch Name				
Documentation * Expected Deposit Total Amount				_
* Expected Deposit Total Items				
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		_		
Item Amount				
Done			😜 Internet	🔍 100% 🔻 🔬

The user may then either use a calculator to total the batch (number of items and amount of deposit) or use the tape option on the capture screen.

In the Item Amount box, the user should enter the amount of each check and then press enter. As the checks are entered the Expected Deposit Total Amount and the Expected Deposit Total Items fields will be updated.

Shown below is how the screen should appear after entering a \$100.00 check.

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<u>Documentation</u> * Expected Deposit Total Amoun	100.00
* Expected Deposit Total Items	s 1
Sequence	e Entry
1	100.00
Таре	
Done Item Amount	

The User should enter the remaining checks/items. If the user enters the wrong amount, the mouse can be used to select that item, press the delete key and then re-enter the correct amount.

The highlighted field below is set to be deleted.

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	2	500.00			
	3	350.00			
	Таре				
	Item Amount]		
Done	L			😜 Internet	• 100% •

The user should press the delete key on the keyboard and the item will be removed.

The user will then enter the correct amount in the **Item Amount** field and press enter. Below is how the screen will appear after the correction.

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* Expected Deposit		2						E
	Sequence 1	Entry 100.00						
	2	500.00						
Таре								
Tape								
Item Amount								
Done					😜 Ini	ternet	€ 100% ·	.:

Once all items have been entered on the tape, the user should press the Create Batch button on the bottom of the screen. The Batch Name field can be populated if a specific batch naming convention is being used. Otherwise, if the field is left blank, the system will automatically assign a batch name to the batch. After choosing the Create batch button, the following screen will display.

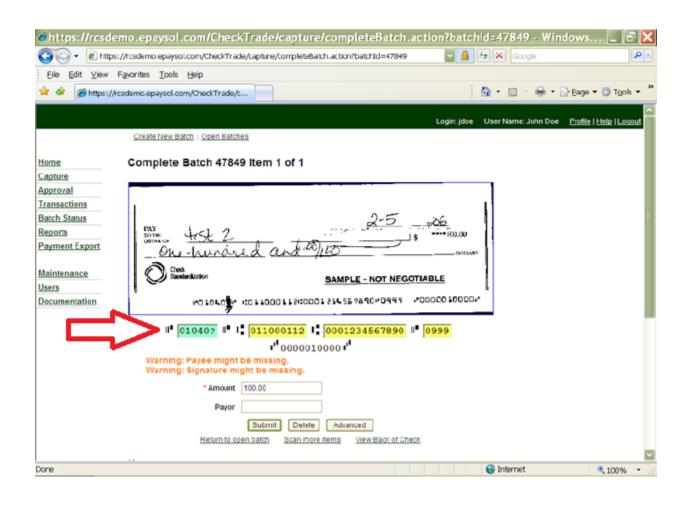
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					Login: jdoe	User Name: John Doe	Profile Help Logout
	Create New Batch Or	pen Batches					
Home	Check Scanning	g					
Capture	Daddy's Used Ca	- ar - DUC Checking	1				
Approval	2000, 00000 00		-	Apr 16 2010 9:40AM EST			
Transactions		Account 12344	5566, DUC Che	king			
Batch Status Reports			2010 9:40AM ES	т			
Payment Export		d Deposit Total 600.0	0				
r ayment Export	Expected	Deposit Count 2 Cut-off Time 6:00P	UEST				
Maintenance	Total Checks Succes		M EOT				
Users	Total Checks Success	-					
Documentation	Show images while	scanning (may slow do	wn the scanning	process)			
	Start Batch Scan	Single Scan	Eject				
Done						🗴 😜 Internet	€ 100% ·

Next, the user should place the deposit items into the hopper of the scanner and press Start Batch Scan button. After all items have been scanned, the following screen will display.

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⚠	Scanning complete! You may scan more items or verify items by selecting "Complete Batch".
	ОК

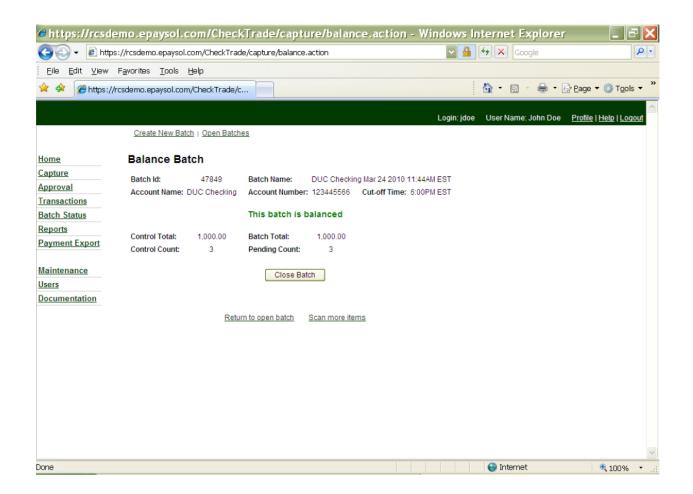
The user should press the OK button. If there are more items to be scanned, the items may be placed in the hopper and the process repeated. If there are no

additional items to be scanned, the user should choose the Complete Batch tab along the bottom of the screen. Once the user selects the Complete Batch tab, a screen similar to the following may display if there are items in need of review or correction.



The user should populate any fields that are missing data that are required. On the image above, the user needed to make corrections in the green field by changing the '?' to the correct number.

Once all items have been corrected, the following screen will display.

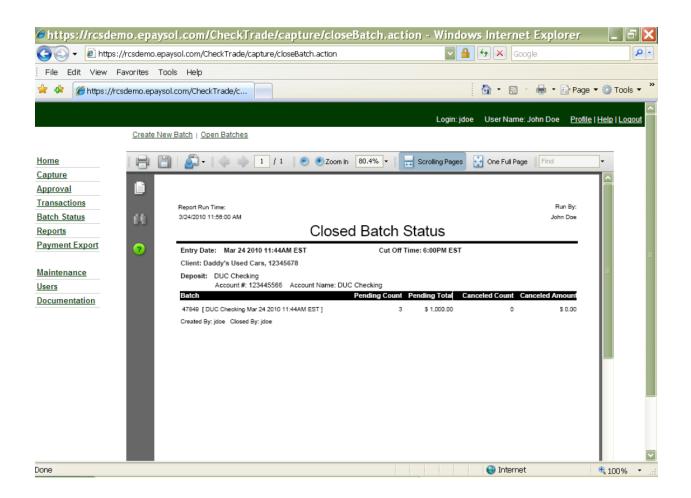


The user should then click on the Close Batch button if the batch is balanced. If the work did not balance the user will get a message on the above screen that the batch is unbalanced. The user would then select the Return to Open Batch tab and choose the Search option to review items in the batch for any needed edits. After selecting the Close Batch option, the following message will be provided.



The user should select OK.

At this time, and every time a batch is closed, a Closed Batch Status report will automatically generate and will be shown in a PDF report (illustrated on the next page). This report should be printed and/or saved.



Once the user prints or saves the report, the batch must still be approved by the cut-off time to allow for same day processing of the deposit.

Open Batches

When the user selects the Capture or Open Batches tab, the following screen will display if an open batch exists.

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	Create	New Batch Open Bat	tches								
<u>Home</u>	Open	Batches							a <i>rning!</i> You have: batch(es) open fr	om previous days	
Capture											
<u>Approval</u> <u>Transactions</u> Batch Status	Batch ID	Batch Name	Cut-off Time	ltem Count	Incomplete Count	Deleted Count	Pending	Balance Status	Expected	Actions	
Reports Payment Export	17471	DUC Checking Aug 16 2007 9:59AM EST	6:00PM EST	8	0	5	5 8,800.00 3	Balanced	8,800.00	Update Scan Search Delete Close Tape	
Maintenance Users				1						1	J
Documentation											
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Done									😜 Internet	e 11	00% •

On this screen the user has several options.

<u>Update</u> the batch if the expected totals need to be changed.

<u>Scan</u> if the user needs to add more items to the batch.

<u>Complete</u> is selected if a batch is unbalanced and/or needs additional review or edits.

<u>Search</u> if the user needs to edit items in the batch or to access Advanced Edit.

<u>Delete</u> allows the user to delete the batch.

<u>Close</u> the batch will move the batch from Capture to the Approval tab. **Note:** the Close option is only available once a batch is in balance.

<u>Tape</u> will display the entries made in the tape option.

When the user selects the Search option, a screen similar to the following screen will appear.

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	Create New Bat	ich Open Batches							
Home	Batch Item	s Search							
Capture Approval Transactions Batch Status Reports	Batch 1 Account 1	I Car - DUC Checkii 7471, DUC Checking Ai 23445566, DUC Checki :00PM EST	ug 16 2007 9:59A	M EST					
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Documentation	Routing #	Account #	Check #	<u>Amount</u>	Payor Name Status	Entry Date	Actions		
	011000112	00000060333111	001091	2,900.00	Deleted	08/16/2007	View Audit		
	011000112	00071910000000700	0000078971	1,500.00	Deleted	08/16/2007	View Audit		
	011000112	0-789-68	009236	1,900.00	Deleted				
	011000112		0088578	2,300.00	Deleted				
	011000112		000001234589	3,300.00	Deleted				
	011000112		002568	3,000.00		03/24/2010			
	011000112		0987	1,400.00		03/24/2010			
	011000112		0021	4,400.00		03/24/2010	Edit Audit		
	Select All	Clear Selection	Edit Selected	Edi	t Suspected				
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The user will then select the Edit tab in the action column next to the item to be changed. This will produce the following screen.

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Home	Edit Batch Scan Item	^
Capture	Required fields are marked with an asterisk(*).	
Approval	Daddy's Used Car - DUC Checking	
Transactions	Batch 17471, DUC Checking Aug 16 2007 9:59AM EST	
Batch Status	Account 123445566, DUC Checking	
Reports	Creation Time Aug 16 2007 9:59AM EST	
Payment Export	Expected Deposit Total 8,800.00	
	Expected Deposit Count 3	
Maintenance	Cut-off Time 6:00PM EST	=
<u>Users</u>	Payment Status Pending	
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	PAY WINE OF HURBOR Lef ABC Dec. 12 07 HURBOR Lef 15 ***3000.00 HURBOR HURBOR 001000 0010000 Oped Standardization SAMPLE - NOT NEGOTIABLE 000000000000000000000000000000000000	
	II* 002568 II* 011000112 I * 01-999-00-11 II* 4245 I ^{1*} 0000300000 I ^{1*} Warning: Payee might be missing. Warning: Signature might be missing.	
	* Amount 3,000.00	~
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The user may then correct the item on this screen. If the item has numerous adjustments to the MICR line, the user must use the Advanced button near the bottom of the screen to access the Advanced Edit screen. After selecting the Advanced button, the following screen will display.

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Home Capture Approval Transactions Batch Status Reports Payment Export Maintenance Users Documentation	Account 12344556 Creation Time Aug 16 20 Expected Deposit Total 8,800.00 Expected Deposit Count 3 Cut-off Time 8,00PH ES Payment Status Pending	hecking IC Checking Aug 16 2007 9:59AM EST 8: DUC Checking 07 9:59AM EST T T T T T T SAMPLE - NOT NEGOTIABLE \$ 1000 11 2::01=999-00=11=124.5 /0000 30000 missing. E02568 011000112	

The screen is large and the slider will need to be used.

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Warning: Payee might be r Warning: Signature might				
Auxiliary OnUs [1]	002568]		
* Routing Number	011000112]		
* OnUs [2]	01-999-00-11U4245			
No OnUs symbol in OnUs field				
Check Number [3]]		
* Amount	3,000.00]		
Payor]		
	Submit Delete			
Note:				
1. Auxiliary OnUs usually is t				
	ed by a pair of OnUs symbols It of routing number, but to the	(II ^{II}). Ieft of amount (if present). OnUs		=
		OnUs symbol(s) (II*) should be s) (***) should be replaced with the		
letter '-' (dash).				
	y significant if there is no auxili Id in the MICR line, but the che	iary OnUs field and there is no eck number was printed		
somewhere else on the c	neck, or if the check number is	mispresented.		
Return to I	atch search result View B	ack of Check		
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Once the item has been corrected, the user should choose the Submit button. This will produce the following screen.

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	Create New Bat	ch Open Batches							
Home	Batch Item	s Search							
Capture	Daddy's Used	l Car - DUC Checki	ng						
Approval Transactions		7471, DUC Checking A	-	MEST					
Batch Status		23445566, DUC Checki :00PM EST	ing						
Reports	Cut-on time o	JUPMEST							
Payment Export	Routing #		Account #						
Maintenance	Check #		Amount						≡.
Users	Search Res	et Filter							
Documentation	Routing #	Account #	<u>Check #</u>	<u>Amount</u>	Payor Name Statu	Entry Date	Actions		
	011000112	00000060333111	001091	2,900.00	Delete	d 08/16/2007	View Audit		
	011000112	00071910000000700	0000078971	1,500.00	Delete	d 08/16/2007	View Audit		
	011000112	0-789-68	009236	1,900.00	Delete	d 08/16/2007	View Audit		
	011000112	017888899	0088578	2,300.00	Delete	d 08/16/2007	View Audit		
	011000112	0000012345 123	000001234589	3,300.00	Delete	d 08/16/2007	View Audit		
	011000112	01-999-00-11	002568	3,000.00	Pendir	g 03/24/2010			
	011000112		0987	1,400.00	Pendir	-			
	011000112		0021	4,400.00		g 03/24/2010	Edit Audit		
	Select All	Clear Selection	Edit Selected	Edi	t Suspected				v
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The user may then select another item for edits, scan more items or return to the open batch. If the user has completed their changes, the user should choose the Return to Open Batch option and then choose the close option in the Actions column.

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Home	Open	Batches							a <i>rning!</i> You have: batch(es) open fro	m previous days	
Capture Approval											
Transactions Batch Status	Batch ID	Batch Name	Cut-off Time	ltem Count	Incomplete Count	Deleted Count		Balance Status	Expected	Actions	
Reports Payment Export	17471	DUC Checking Aug 16 2007 9:59AM EST	6:00PM EST	8	0	5	8,800.00 3	Balanced	8,800.00 3	Update Scan Searc Delete Close Tape	
<u>Maintenance</u> Users		I	1				11				_
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Done									😜 Internet	e	100% •

When the Close option is selected, as noted in this document earlier, the user will get a message that the batch has been successfully completed and sent for the approval and the Closed Batch Status report will be generated. The user will print out this report.

Next, the batch will need to be approved. Users with access should choose the Approval tab.

Approval

After selecting the Approval tab located on the left side menu options, the following screen will display.

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							Login:	jdoe U	ser Name	: John Doe	Profile Help L	oqout
	Batche	s Pending Approval						14 consistent				
Home	Image: Section 2016 Warning! You have: 1 batch(es) open from previous days 1 batch(es) open from previous days											
Capture	Deposito	or Daddy's Used Cars 🔽										
Approval Transactions	Depos	it	~									
Batch Status												
Reports	Batch ID	Batch Name	Account Number	Batch Creator	Cut-off Time	Edited	Pending	Deleted	Expected	Actions		
Payment Export	47849	DUC Checking Mar 24 2010 11:44AM EST	123445566	jdoe	6:00PM EST	Yes	1,000.00 3	0.00 0		View Items		
Maintenance		11.44AM 201			201		5			Iteluin Appi	000	
Users Documentation												
occumentation												
Done									Internet	t	a 100'	· · ·

The user should locate the batch to be approved and the select the Approve option in the Actions column.

If desired, prior to approving the batch, the user may also choose to View Items in the batch (with the ability to audit items as well), perform a batch Audit, or Return the batch to an open status.

Once the user selects the Approve option, the following prompt will appear.



The user may check the status of the batch by selecting the Batch Status tab on the left of the screen which will display the following screen.

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						Lo	ogin: jdoe	User Na	me: John D	ioe <u>Profi</u>	le <u>Help</u> Log	out
	Batch \$	Status										
<u>Home</u>			_									
Capture	Start Date	03/23/2010 Selec	t End Da	ate 03/24/2010	Select							
Approval	Depositor	Daddy's Used Cars	~									
Transactions	Amount	:	Batch	ID								
Batch Status												
Reports	Search											
Payment Export												
Maintenance	Batch ID	Batch Name		Deposit	Cut-off Time					Status	Audit	
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The user may also check previous batches captured on the system by changing the start and end date of your search. You may only search a max range of one month. However, batch status archives are available for the prior 24-months.

Transaction

The Transactions tab on the RDC home page is used for researching scanned items or batches. After choosing Transactions, the user must choose the correct status of the search item from the top of the page. When the user selects the Transactions tab from the left menu bar, the following screen will appear.

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Approval								
Transactions	Check #		Amount	-	-	Or-		
Batch Status	Min Amount		Max Amount					
Reports Payment Export	Date Type	Entry Date						
Payment Export	Start Date	03/23/2010 Select	End Date	03/24/2010	Select			
Maintenance		03/23/2010	Life Date	03/24/2010	Coloci			
Users	Batch ID							
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After selecting the correct status, at the top of the page, of the item or batch that is being searched for, the user should enter the search criteria and date range for any batches or items that are Pending Approval, Approved, Deleted, Processed, Returned or Settlements. Then, click on the Search button for results.

Batch Status

Batch Status is selected, the following page will present.

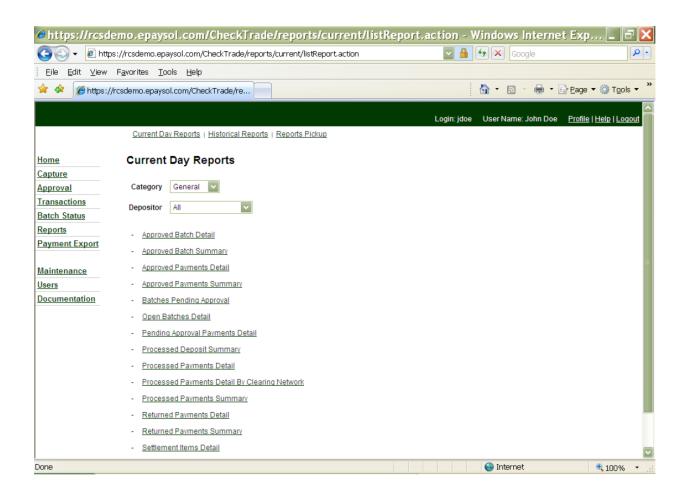
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Users	47849	DUC Checking Mar 24 2010	11:44AM EST	DUC Checking	6:00PM EST	<u>1.000.00</u> <u>3</u>	0.00	0.00	1,000.00	Approved Audi	t <u>Tape</u>	
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Batches for the prior two days will automatically display. This will include started batches, approved batches, deleted bathes and processed batches. (**Note:** To work in an open batch, user should access that batch by selecting the Capture option.)

Reports

General Reports

Generated within the system are numerous reports that may benefit you as an end user. Once you select the "Report" icon from the home page, the following screen will be displayed. There are several categories of reports to choose from. Please note, after initially selecting the 'Reports' option, users will be able to run reports with 'current day date.' In order to pull reports from previous dates, the user should select the 'Historical Reports' option at the top of the page (after initially selecting the 'Reports' option). This will allow the user to input specific dates for which reporting is desired.



The following reports are those available under the General category.

Report Name	Description
Open Batches Detail	Detailed listing of payments in 'OPEN' batches grouped by batch within deposits for a Depositor.
Closed Batch Status	Listing of Batch information that is printed whenever a batch is 'CLOSED'.
Batches Pending Approval	Detailed listing of payments in batches that have been closed but not yet approved i.e. pending approval, grouped by batch within deposits for a Depositor.
Pending Approval Payments Detail	Includes all payments that have been closed but not yet approved i.e. pending approval, grouped by deposits for a Depositor.
Processed Deposit Summary	Deposits for the requested period will be listed in date order, per deposit account, per depositor. The report will subtotal for the period per deposit account, totaling all deposits for each depositor.
Approved Batch Detail	Detailed list of payments in batches that have been 'APPROVED', grouped by bath within deposits for Depositor.
Approved Payments Detail	Detailed listing of all payments in batches that have been 'APPROVED', grouped by deposits for a Depositor.
Approved Payments Summary	Summary listing of item counts and amounts for payments that have been 'APPROVED', grouped by deposits for a Depositor.
Processed Payments Detail	Detailed listing of 'PROCESSED' payments ordered by pay date, grouped by deposits for a Depositor.
Processed Payments Detail By Clearing Network	Detailed listing of 'Processed' payments in clearing networks, grouped by deposits for a Depositor.

Report Name	Description
Processed	Summary listing of item counts and amounts for
Payments	payments that have been 'PROCESSED', grouped by
Summary	deposits for a Depositor.
Returned	Detailed listing of payments that have been 'RETURNED'
Payments Detail	grouped by return reasons within a deposit for a
	Depositor.
Return Payments	Summary listing of item counts and amounts for
Summary	payments that have been 'RETURNED', grouped by
	deposits for a Depositor. Persistence
Settlement Item	Detailed listing of 'SETTLEMENT' Items by Pay Date
Detail	grouped by deposits for a Depositor.
Settlement	Summary listing of debit and credit item counts and
Summary By	amounts for payments that have been SETTLED,
Settlement Period	grouped by deposits for a Depositor.
Audit Trail Detail	Detailed payment audit trail grouped by deposits for a
	Depositor.
Batch Audit	Detailed batch audit with each batch corresponding
	detailed payment audit grouped by deposits for a
	Depositor.

Detail Reports

The Following reports are available under the Detail category.

Report Name	Description
Approved Payments Detail	Detailed listing of approved batches during the time period selected.
Open Batches Detail	Detailed list of batches that are still open at the end of the period selected.
Pending Approval Payments Detail	Detailed listings of payments in batches that have been closed but not yet approved i.e. pending approval, grouped by Batch within Deposits for a Depositor.
Process Payments Detail	Detailed listing of all payments that have been approved and the system has generated the deposit for the Financial Institution.
Return Payments Detail	Detailed listing of returned payments sent back to the customer.
Settlement Items Detail	Detailed listing of items that have been sent to the financial institution.
Settlement Items Detail by Settlement Period	Detailed listing of the items that have been sent to the financial institution.

Summary Report

The following reports are available under the Summary category.

Report Name	Description
Approved Payments Summary	Summary listing of approved batches during the period selected.
Processed Payment Summary	Summary listing of the items processed during the period selected.
Returned Payments Summary	Summary report of items returned to the customer.
Settlement items Summary by Settlement Period	Summary listing of all the items during the selected period.

Audit Reports

The following reports are available under the audit category

Report Name	Description
Batch Audit	Audit report of each of the batches that was processed in the system during the period.
Batches Pending Approval	Audit report showing all of the steps that were taken in the system during the period.
Depositor User Audit	Report provides information regarding new Depositor users added to the system along with any changes and/or updates applied to existing depositor users. Report also includes information regarding the user responsible for the change.

Batch Reports

The following reports are available under the batch category.

Report Name	Description
Approved Batch Detail	Provides the user with detailed information about each batch during the selected period.
Batches Pending Approval	Provides user detailed information about closed batches at the end of the period selected.
Report Name	Description
Open Batches Detail	Detailed information about batches that have not been closed.

Metrics Reports

The following reports are available under the Metrics category.

Report Name	Description
Metrics By Depositor	Summary information about the number of items that
	have gone through the various steps, such as read by
	car/lar, corrected by the user, batches opened, batches
	closed, number of items scanned, etc.
Metrics by Financial	Provides the same information as above except the
Institution	report is for all of the FI's depositors on the system.
Metrics by Financial	Provides the same information as above except the
Institution User	report is broken out by user.
Metrics by User	Provides the same information as the Metrics By
	Depositor report above except the report is broken out
	by user.

Statistics Reports

The following reports are available under the Statistics category.

Report Name	Description
Depositor Statistics	This report provides information about the following:
	Processed Payments, Cleared Payments, Converted
	Payments, IQA Payments, NO IQA Payments, Successful
	Car Payments.
Financial Institution	Report provides information about the following by
Statistics	Financial Institution:
	Processed Payments, Cleared Payments, Converted
	Payments, IQA Payments, NO IQA Payments, Successful
	Car Payments.